### 1.1.1) Manufacturer's Warranty

Boss Trailers warrants that its product, to the original buyer, will be defect-free for a period of one year, providing that the following conditions are met and satisfied.

#### 1.1.2) Warranty Covers

This warranty covers the primary frame of the trailer for a period of three years. Cross members, ramps, railings, and any other non-wearing items are covered for a period of one year. Items subject to normal wear will not be replaced due to wear.

These normal wear items include but are not limited to: surface paint, flooring, bearings, hoses, and brake linings.

Auxiliary parts such as calipers, jacks, tires, suspension, lights, brakes, wheels, gas engines with pumps, etc. are covered by the warranty of their respective manufacturer.

#### 1.1.3) Limitations

The only responsibility of Boss Trailers under this limited warranty shall be to repair and replace parts at the Boss Trailers factory, or at a Boss Trailers authorized dealer. Warranty repairs performed at another location other than the Boss Trailers factory or authorized dealer are only allowed under this warranty with prior written approval by Boss Trailers.

Unless applicable state law provides otherwise, all other liabilities or obligations, including incidental or consequential damages or contingent liabilities stemming out of the failure of any parts to operate properly are hereby excluded, including but not limited to any damages resulting from loss of use, inconvenience, loss of time, commercial loss, or any other type of damages both specific and general, foreseen or unforeseen.

No claimant will be reimbursed by Boss Trailers for any repair or adjustment of a Boss Trailer without prior written approval by Boss Trailers, Labor costs will be reimbursed to a reasonable extent for any repairs performed at a location other than the Boss Trailers production facilities.

## 1.1.4) Warranty Void

Boss Trailers is not responsible for damages caused by abuse, misapplication, or negligence of a trailer or any of its individual component parts. Loads exceeding the gross vehicle load rating indicated on the product's certificate plate will invalidate and void any and all warranties. Transporting any fuel other than diesel inside the tank will invalidate and void all warranties. Any trailer utilized as a rental unit or as part of a rental combination with rental equipment, will invalidate and void any and all warranties. Any repairs, alterations, or modifications to Boss Trailers products without the express written consent and prior knowledge of Boss Trailers will void manufacturer's warranty.

### 1.1.5) Transportation Costs Excluded

Boss Trailers shall not be held responsible for any trailer transportation costs to and/or from your dealer, the Boss Trailers factory, or an approved repair facility. These responsibilities lie with the trailer owner.

# 1.1.6) Disclaimers

This warranty is expressly given in place of all other representations and warranties. Boss Trailers makes no representation or warranty of any kind or type, express or implied with respect to Boss Trailers whether as to merchantability, fitness of a particular purpose or any other matter. No party, including an authorized Boss Trailers dealer is authorized to make further or additional warranties on behalf of Boss Trailers.

Boss Trailers makes no other implied or express warranties. There are no other warranties which extend beyond such stated.

## 1.1.7) Dealer Responsibilities

Responsibility for submitting any claim you wish to make to the manufacturer under this Limited Warranty lies with your authorized Boss Trailers dealer.

# 1.1.8) Warranty Claim Procedure

- 1.Within ten (10) days after discovering a problem with your Boss Trailers trailer, submit a Warranty Claim Form on Boss Trailer's website, <u>www.bosstrailers.com</u> or return your trailer to your dealer where you bought your trailer from for inspection.
- 2. If your dealer cannot repair the problem free of charge and you want to file a claim under this warranty, your local dealer must send to Boss Trailers a warranty claim form, together with all the required information within fifteen (15) days of the discovery of your defect.